



WATER CONNECTION APPLICATION GUIDELINE

This application process is pursuant to the Katsina State Water Board Edict of 1971

1. Obtain an application form for a water connection with the sum of N500 from the Cashier, Katsina State Water Board Head Quarters located at No.8 Olusegun Obasanjo Road, Katsina +234 803 7040310 or from any of the six district offices listed below.

Payment will be made at the cashier's offices in the Water Board headquarters or any of the district offices.

2. A Water Board Detection Officer will immediately follow the applicant to verify the size of the main pipes at the applicant's site and the size of the Water Board main pipe to which the consumer will connect. This is to determine the amount which the consumer will pay for the connection. This should be concluded within 2 hours.
3. Applicant to go back to the Water Board office to pay in cash, POS or via Bank Account (First Bank 2005283480). the applicable Water Rate for a minimum of 3 months and the one-off Connection Fee to the Cashier-Water Board, after the size of pipes has been determined. The [Rates Schedule here](#) will advise the applicable water rate and connection fee. Rates Schedule is according to the Water Board Rates Gazette of 2015.
4. Applicant is to submit the filled form to the Commercial Officer at the nearest Water Board District Office with the following information and documents attached:
 - Any valid means of Identification
 - Telephone Number
 - Location of premises needing connection
 - Receipts of payments for Water Rate (minimum of 3 months) and Connection Fee.
5. Within 24 hours applicant would be contacted by the Water Board Commercial Officer in the office where the application was made for the collection of his form. This is an indication of the approval and readiness of the Water Board to connect the applicant's pipes to its mains.
6. After the applicant collects his approved form from the Water Board Commercial Officer at the applying office Water board plumbers will be on schedule to immediately follow the applicant to the site and connect the applicant's pipes to the Water Board main pipes,.

The water connection process takes less than 36 hours or approximately two days.

For further information or complaints contact the Katsina State Water Board at No.8 Olusegun Obasanjo Road, +234 803 7040310 or info@ktsbw.com.ng.

Best Regards,



Engr. Hassan Tukur Tingilin
Managing Director.

The Water Board District Offices

- 1. Katsina District Office**
No. 8 Olusegun Obasanjo Road, Katsina.
- 2. Funtua District Office**
No. 11, Sokoto Road, Funtua.
- 3. Malumfashi District Office**
Behind Unity School, Katsina Road, Malumfashi.
- 4. Daura District Office**
Mai'adua Road, Daura
- 5. Dutsima District Office**
Near Area Commander's Office, Katsina Road, Dutsima.
- 6. Jibia District Office**
Magama Road, Jibiya
- 7. Dutsi District office**
Dutsi town
- 8. Mashi District**
Behind Sabon Gari Day Secondary School Mashi

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The followings are the addition on the previous guideline published

1. Bank Account (First Bank 2005283480)
2. Dutsi District office
Dutsi town
3. Mashi District
Behind Sabon Gari day Secondary school Mashi